



## ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG);

Email: centralaiace@gmail.com; Ph. 9907434051

Ref No. **AIACE/CENTRAL/2020 / 056**

**Dated 8.6.2020**

To

The Chairman,  
Coal India Limited,  
Coal Bhawan,  
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,  
Newtown, Rajarhat, Kolkata-700156

Sub:- Issues related to CPRMSE and need for improvement and other needful actions

Dear Sir,

All India Association of Coal Executives (AIACE) appreciates the move for introduction of digital platform for CPRMSE to help the retired executives. The scheme has been launched as a Pilot project for executives availing facilities from CIL, HQ, and after rectifying its shortcomings, it is proposed to be introduced in all subsidiaries of CIL. The approach is correct as far as expanding the scope is concerned. However, in the very short period of using this portal, we are finding it not to be user friendly and elderly executive members, especially in their late seventies-eighties and nineties, are struggling hard to use it. They still prefer the old physical mode of claim submission etc. We understand that these are initial teething problems, but these can be rectified over time. However, during this transition period, we request you to kindly allow the old system also, side-by-side along with the new system. This can be allowed till the time the executive members come in term with the new system.

Secondly, the requirement of submission of claims for reimbursement in this COVID lockdown period is difficult to be met with. We had earlier also requested for issuing a blanket order relaxing this rule. We are sorry to inform you the same is yet to be issued.

Finally, there is one more issue related with this pandemic Covid-19. Most of the Empanelled hospitals are now converted into COVID specialty hospital as of now. If an Executive has consulted a particular doctor in an empanelled hospital, visiting him/her again is next to impossible. In this connection also, we had requested you to kindly allow treatment at any hospital by any doctor, as a temporary measure of course.

We request you to kindly get the above issues examined by competent departments and a suitable needful action may kindly be initiated from your end.

With Regards,



P K SINGH RATHOR  
Principal General Secretary

CC-- DP/DF/DT/DM, CIL, Kolkata

CMD,ECL/BCCL/CCL/CMPDIL/NCL/SECL/WCL/MCL

CMD, Singreni Collieries Company Ltd, Kothagudem,Telangana-- With similar request.